

# The iManage Path to the Cloud

When you're migrating to the cloud, the iManage staff and your cloud-certified implementation partner can guide your onboarding process down the path of a successful cloud implementation. You can benefit from our repeatable processes and best practices, which we developed based on more than 800 global implementations.



## Setup

No need to worry about servers and software. iManage will provision your cloud environment, preparing the purchased solutions and services and delivering them to you.



## Discovery and Design

Our skilled implementation partners and dedicated cloud service managers will work with you on identifying your business needs and designing a solution that meets them best.

How:

- Evaluate your business system processes and workflows.
- Plan and facilitate a direct course or phased approach to migration, as needed.
- Review all security requirements necessary for deployment.
- Integrate with all the tools your end users need.



## Customization

Your iManage cloud environment will be customized to meet your specific business and organizational needs.

How:

- Set up authentication protocols for accessing the cloud.
- Set up administrative functions for user management.
- Integrate with back-office systems (e.g., email, time & billing, HR) and end-user productivity tools (e.g., document comparison).
- Define processes and workflows for the efficient organization of your client/matter content to maximize user adoption.



## Deploy & Test

Smoothly migrate all your data and documents into the system, using our proven, best-practice methodology.

How:

- Perform initial data import.
- Test user acceptance and integration with other tools.
- Prepare communications and finalize formal go-live deployment plan.



## Go-Live

Take final steps to make the system available for release to all users, to ensure end-user adoption success.

How:

- Finalize and complete go live checklists.
- Finalize delta data migrations.
- System launch to end users.



## Post-Go-Live

Get ongoing support for any new workflows or processes, to maximize usage and adoption of the cloud solution.